

A new piece of legislation - the Digital Markets, Competition, and Consumer Bill (DMCC) - is currently being debated in Parliament. It seeks to enhance consumer protection and limit the dominance of the largest tech companies.

The Bill could force app stores to enable companies to share information in-app with consumers on new deals and features.

Total	Weighted Base	Unweighted Base	Total benefit	Definitely benefit consumers	Somewhat benefit consumers	Neither benefit nor harm consumers	Somewhat harm consumers	Definitely harm consumers	Don't know	Total harm
<b>Total</b>	1502	1502	56%	21%	35%	21%	4%	2%	16%	6%
<b>Male</b>	726	692	60%	24%	36%	22%	4%	2%	11%	6%
<b>Female</b>	776	803	53%	19%	34%	20%	4%	3%	21%	7%
<b>18 to 24</b>	157	131	58%	25%	33%	20%	2%	2%	17%	4%
<b>25 to 34</b>	256	267	62%	27%	35%	19%	4%	3%	12%	7%
<b>35 to 44</b>	245	256	50%	18%	33%	25%	5%	2%	18%	7%
<b>45 to 54</b>	251	249	58%	15%	43%	22%	4%	2%	14%	6%
<b>55 to 64</b>	240	226	56%	22%	34%	20%	4%	3%	16%	7%
<b>65 to 74</b>	189	203	53%	21%	32%	25%	3%	2%	16%	6%
<b>75 or older</b>	163	170	57%	23%	34%	14%	5%	1%	24%	5%
<b>East of England</b>	142	128	63%	19%	44%	25%	3%	0%	10%	3%
<b>East Midlands</b>	110	113	56%	20%	37%	26%	2%	2%	13%	4%
<b>London</b>	195	202	65%	32%	33%	18%	1%	3%	13%	4%
<b>North East</b>	60	63	51%	21%	30%	20%	4%	0%	25%	4%
<b>Northern Ireland</b>	41	42	62%	26%	36%	18%	4%	2%	14%	6%
<b>North West</b>	166	172	56%	18%	39%	18%	6%	3%	16%	9%
<b>Scotland</b>	126	133	55%	18%	37%	24%	5%	2%	14%	7%
<b>South East</b>	208	186	57%	21%	36%	18%	4%	2%	19%	6%
<b>South West</b>	130	126	55%	12%	43%	20%	4%	2%	19%	6%
<b>Wales</b>	70	76	55%	35%	21%	18%	5%	4%	17%	10%
<b>West Midlands</b>	132	134	51%	21%	30%	26%	6%	3%	14%	9%
<b>Yorkshire and the Humber</b>	122	127	44%	17%	26%	22%	4%	3%	27%	7%
<b>Degree</b>	449	445	66%	28%	38%	18%	4%	3%	9%	7%
<b>No degree</b>	1053	1057	52%	19%	34%	22%	4%	2%	20%	6%
<b>Conservative</b>	442	508	63%	23%	40%	18%	4%	1%	14%	5%
<b>Labour</b>	325	422	58%	21%	36%	23%	3%	3%	14%	6%
<b>Liberal Democrats</b>	117	102	74%	32%	42%	12%	3%	2%	9%	5%
<b>Green</b>	26	50	62%	33%	30%	28%	2%	6%	2%	8%
<b>SNP</b>	39	47	54%	14%	40%	27%	4%	2%	13%	6%
<b>Other</b>	63	66	65%	42%	23%	21%	3%	3%	9%	6%
<b>DNV</b>	488	307	44%	15%	29%	24%	5%	3%	24%	8%
<b>Remain</b>	594	661	63%	23%	40%	19%	3%	2%	12%	5%
<b>Leave</b>	509	548	58%	24%	34%	19%	6%	1%	16%	7%
<b>Did not vote</b>	365	268	45%	14%	30%	26%	3%	3%	24%	6%
<b>Don't know</b>	34	25	39%	27%	11%	25%	5%	11%	21%	16%

On behalf of Spotify, Stack Data Strategy surveyed a representative online sample of 1,502 UK adults between 10 and 13 November 2023.

Numbers with a sample size under 50 should not be seen as representative of the demographic group as a whole.

Data is weighted to age/gender (interlocked), education, region, and past vote. Due to weighting and rounding, percentages may not add up to 100%.

The Bill could force app stores to reduce the commission fees they charge companies when consumers make in-app purchases.

To what extent do you think this aspect of the Bill will benefit consumers?

Total	Weighted Base	Unweighted Base	Total benefit	Definitely benefit consumers	Somewhat benefit consumers	Neither benefit nor harm consumers	Somewhat harm consumers	Definitely harm consumers	Don't know	Total harm
<b>Total</b>	1502	1502	47%	17%	30%	25%	8%	3%	17%	11%
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<b>Other</b>	63	66	44%	20%	23%	27%	12%	6%	12%	18%
<b>DNV</b>	488	307	36%	13%	23%	28%	7%	3%	26%	10%
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<b>Did not vote</b>	365	268	37%	11%	26%	30%	6%	4%	23%	10%
<b>Don't know</b>	34	25	26%	23%	3%	22%	22%	6%	24%	28%

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The Bill could force app stores to give companies more freedom on how they develop and upgrade their apps.

To what extent do you think this aspect of the Bill will benefit consumers?

Total	Weighted Base	Unweighted Base	Total benefit	Definitely benefit consumers	Somewhat benefit consumers	Neither benefit nor harm consumers	Somewhat harm consumers	Definitely harm consumers	Don't know	Total harm
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<b>SNP</b>	39	47	48%	15%	33%	29%	2%	4%	17%	7%
<b>Other</b>	63	66	41%	21%	21%	32%	6%	3%	18%	9%
<b>DNV</b>	488	307	35%	13%	23%	28%	7%	3%	26%	10%
<b>Remain</b>	594	661	52%	16%	36%	26%	7%	2%	13%	9%
<b>Leave</b>	509	548	46%	15%	31%	25%	7%	3%	20%	10%
<b>Did not vote</b>	365	268	33%	11%	22%	32%	9%	2%	23%	11%
<b>Don't know</b>	34	25	28%	16%	12%	36%	3%	10%	24%	12%

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Smaller tech companies argue that this Bill will help promote competition, but large tech companies warn that it could reduce innovation.

Based on this information and your understanding of the Bill, do you support or oppose it?

Total	Weighted Base	Unweighted Base	Total support	Strongly support	Somewhat support	Neither support nor oppose	Somewhat oppose	Strongly oppose	Total oppose
<b>Total</b>	1502	1502	46%	13%	33%	44%	5%	6%	10%
<b>Male</b>	726	692	53%	17%	35%	39%	5%	3%	8%
<b>Female</b>	776	803	40%	10%	31%	47%	4%	8%	12%
<b>18 to 24</b>	157	131	49%	18%	31%	39%	4%	8%	12%
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<b>35 to 44</b>	245	256	41%	10%	31%	46%	6%	7%	13%
<b>45 to 54</b>	251	249	46%	12%	35%	48%	2%	3%	5%
<b>55 to 64</b>	240	226	51%	13%	38%	40%	4%	5%	9%
<b>65 to 74</b>	189	203	40%	12%	29%	50%	7%	3%	9%
<b>75 or older</b>	163	170	41%	12%	28%	50%	3%	6%	9%
<b>East of England</b>	142	128	59%	20%	39%	33%	4%	4%	8%
<b>East Midlands</b>	110	113	47%	12%	35%	45%	3%	5%	8%
<b>London</b>	195	202	58%	24%	33%	29%	9%	5%	14%
<b>North East</b>	60	63	45%	10%	35%	45%	1%	9%	10%
<b>Northern Ireland</b>	41	42	51%	10%	40%	34%	0%	15%	15%
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<b>South West</b>	130	126	40%	6%	34%	45%	8%	7%	15%
<b>Wales</b>	70	76	36%	8%	28%	54%	5%	6%	10%
<b>West Midlands</b>	132	134	47%	9%	38%	42%	6%	5%	11%
<b>Yorkshire and the Humber</b>	122	127	37%	8%	28%	55%	2%	6%	8%
<b>Degree</b>	449	445	60%	19%	41%	31%	4%	4%	9%
<b>No degree</b>	1053	1057	40%	11%	29%	49%	5%	6%	11%
<b>Conservative</b>	442	508	47%	14%	33%	46%	3%	3%	7%
<b>Labour</b>	325	422	51%	14%	37%	38%	4%	6%	11%
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<b>Green</b>	26	50	63%	28%	35%	29%	6%	2%	8%
<b>SNP</b>	39	47	51%	4%	47%	38%	6%	4%	10%
<b>Other</b>	63	66	50%	19%	30%	39%	4%	7%	11%
<b>DNV</b>	488	307	37%	9%	27%	49%	6%	8%	14%
<b>Remain</b>	594	661	50%	14%	36%	39%	6%	5%	11%
<b>Leave</b>	509	548	48%	16%	32%	45%	3%	4%	7%
<b>Did not vote</b>	365	268	38%	8%	30%	48%	5%	9%	14%
<b>Don't know</b>	34	25	40%	14%	26%	44%	9%	7%	16%

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Do you think consumers would benefit from the Government doing more or less to regulate tech companies (such as Google, Apple, Meta/Facebook, Amazon and Microsoft) to make them compete fairly for your business, or are they already doing the right amount?

Total	Weighted Base	Unweighted Base	Consumers would benefit from the Government doing more	The Government is doing the right amount	Consumers would benefit from the Government doing less	Don't know
<b>Total</b>	1502	1502	40%	26%	11%	23%
<b>Male</b>	726	692	38%	32%	13%	17%
<b>Female</b>	776	803	42%	21%	10%	28%
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<b>Don't know</b>	34	25	20%	25%	18%	36%

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Do you think companies such as Google, Apple, Meta/Facebook, Amazon and Microsoft should face more stringent regulations than smaller tech companies?

Total	Weighted Base	Unweighted Base	These companies should face tougher regulations than smaller tech companies	These companies should face the same level of regulations as smaller tech companies	These companies should face weaker regulations than smaller tech companies	Don't know
<b>Total</b>	1502	1502	30%	44%	7%	19%
<b>Male</b>	726	692	32%	48%	7%	13%
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On behalf of Spotify, Stack Data Strategy surveyed a representative online sample of 1,502 UK adults between 10 and 13 November 2023.

Numbers with a sample size under 50 should not be seen as representative of the demographic group as a whole.

Data is weighted to age/gender (interlocked), education, region, and past vote. Due to weighting and rounding, percentages may not add up to 100%.